

## MANCHESTER'S SAFEST MASSAGE & DAY SPA

### Covid-19 Safety Measures

Our mission is to help all people live a healthier lifestyle, with less stress and more relaxation. We believe this is more important now than ever.

In light of the Covid-19 pandemic, we strive to fulfil our mission whilst also providing the safest massages and day spa treatments in Manchester.

For everyone's safety, members, clients and our team, we have implemented best practices as guided by industry bodies, the government and our own expertise

#### Our team have:

- ✔ Each taken and passed a Covid-19 Beauty Industry Professional certification course
  - ✔ Regularly wash hands before and after each treatment
  - ✔ Wear face masks & aprons throughout all treatments
  - ✔ Change new masks & aprons between each client
- ✔ Have staggered lunch breaks to allow social distancing in staff areas
- ✔ Additional time to deep clean treatment rooms with anti-viral alcohol sprays between each client (especially face holes)
- ✔ Change new bed covers between each client (something we were already doing before)
- ✔ Any team members with Covid-19 symptoms to be asked to isolate as per government guidance

#### In the Spa we:

- ✔ Traffic control measures throughout the spa to maximise social distancing
  - ✔ Protective screens in place for nail station and reception desk
  - ✔ Alcohol hand gels available throughout the spa
- ✔ Increased regular cleaning of communal areas with anti-viral alcohol sprays & wipes
- ✔ Temporarily suspend provision of tea, drinks & relaxation time in our waiting area after treatments
- ✔ Temporarily suspended facial treatments or any treatments around the head (including Indian Head)

#### We ask our clients to help by:

- Do not make any appointments, or cancel existing appointments if you are experiencing any Covid-19 symptoms (a persistent new cough, a temperature or a loss of taste/smell)
  - Expect some treatments to be slightly modified for safety precautions
- Visit should be on your own or with a member of your household. Do not visit for social occasions.
- Sanitise your hands on entrance into the spa (sanitising gel available at the entrance and throughout the spa)
- Wear face masks during treatments when asked to by your therapist (provided by us if you don't have one). This will be for any treatments where you lay on your back and pedicures
  - Help sustain our enhanced safety measures with a £2.50 per booking "Safety Surcharge"
    - Minimise any cash payments